

Daniel A. Houston

Mr. Houston has a M.A. in Counseling Psychology from the State University of New York at Albany and doctoral level training in management science, group dynamics and organizational development from Northwestern University.

Mr. Houston is the President of *Daniel Houston and Associates*. He specializes in improving management processes and leading agencies to develop into high performance organizations. Mr. Houston is also a specialist in program evaluation and organization assessment where he has consulted with major organizations in the area of prevention and work place assessments for over 20 years.

He is a National Center for Diversity Trainer of Trainers and an Institute for Human Services (Columbus Ohio) certified lead trainer in the areas of cultural diversity and cultural assessment.

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Funding Support from the Ohio
Department of Mental Health
Sandra Stephenson, Director

MACC is a 501(c)3 not-for-profit
statewide membership organization.

Mission Statement: To enhance the quality
of care in Ohio's behavioral health system and
to incorporate cultural competence into sys-
tems and organizations that provide care to
Ohio's most vulnerable and at-risk
populations.

Suzanne Coleman-Tolbert, Board Chair
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1335 Dublin Rd., Suite 105C,
Columbus, Ohio 43215

MACC members receive a \$10.00
training discount. To download
the membership form please visit
www.maccinc.net

Lecture Etiquette

It is difficult to maintain room temperatures that are comfortable for all participants. Attendees should be aware that room temperature can vary. A light sweater or a jacket might be helpful. Participants are asked to turn off cell phones and beepers when attending the workshop or change them to a silent signal if necessary. Please step out of the room when responding to a page or call.

MACC Statewide
Cultural Competence

Lecture Series

“Multiculturalism:
Celebrating Diversity &
Developing
Competencies”

Presented by:

Les Helms, B.S., MBA, ABD

&

Daniel A. Houston M.A.



Friday, June 12, 2009

United Way of Lake County
9285 Progress Parkway
Mentor, OH 44060

Les Helms

Mr. Helms has a BS from Franklin University, an MBA from the University of Dayton and is a PhD candidate in Psychology from Capella University. He is also a full time faculty member at Columbus State Community College and an adjunct faculty member at Ohio Dominican University.

Mr. Helms' focus is on "soft skills" including: culture & diversity, emotional intelligence, personality types, communication, thinking styles, management, organizational development, etc.

His style is upbeat, personal, interactive and just plain fun. He allows you to examine your culture, emotional intelligence, personality, communication and thinking styles (and other areas) with regard to how they affect your professional and personal life.

LEARNING OBJECTIVES

1. Gain knowledge of three major areas of culture and diversity.
2. Increase awareness of one's cultural background and how behavior and perceptions reflect a person's culture.
3. Foster understanding of common errors made in assessing other cultures.
4. Review conflict resolution strategies among diverse populations.
5. Learn to apply productive cultural competence strategies into practice.

REGISTRATION FORM

Registration Deadline Monday, June 8, 2009

(PLEASE PRINT CLEARLY)

Name _____ Title _____

Organization _____

Address _____ City _____ State _____ Zip _____

Phone _____ Email _____

THE MORNING SESSION IS FREE FOR THE EMPLOEES OF THE LAKE COUNTY ADAMHS BOARD SYTEM. HOWEVER, YOU MUST COMPLETE THIS REGISTRATION FORM AND SUBMIT IT PRIOR TO June 8, 2009. Do you work in an agency funded by the Lake County ADAMHS Board? ____ yes ____ no .

IF 'YES', PLEASE CIRCLE THE MORNING SESSION:

Morning Session Agenda

8:30am-9:00am Registration/ Breakfast
9:00am-10:30am Lecture
10:30am-10:45am Break
10:45am -12:15pm Lecture

IF 'NO' PLEASE CIRCLE THE AFTERNOON SESSION AND PROCEED WITH THE PAYMENT INFORMATION:

Afternoon Session Agenda

12:30pm - 1:00pm Registration
1:00pm - 2:30pm Lecture
2:30pm-2:45pm Break
2:45pm-4:15pm Lecture

Limited Scholarships available for Consumers and/or Consumer Family Members _____

Do you require the service of a sign language interpreter? Yes ____ No ____

Type of Registration (circle one):

MACC Member: \$30.00

Non Member: \$40.00

Students: \$20.00

3.0 Credit Hours available for: Social Work____, Counseling____, Psychology____, Nursing____, and Ohio Chemical Dependency Professional____ (Please check one)

MR/DD Continuing Education Credits requested.

Payment Type: Money Order _____ Purchase Order # _____ Check _____

Pay Pal (on line maccinc.net website) _____ Cash On Site _____

For the cost of \$30.00 your agency may exhibit items at the event. ____ Yes, I would like to display materials.

Send this registration form with payment to:

MACC, Inc., 1335 Dublin Rd., Suite 105C Columbus, OH 43215, by fax 614-487-9320, or web: maccinc.net.